125 Cafeteria Plan Enrollment Packet

The following information is found in this enrollment packet:

- **Enrollment Form:** To sign up, please complete this form.
- <u>Health Care Expense Worksheet:</u> This form will help you determine an amount that is right for you to have deferred into your Cafeteria Plan for medical expenses.
- Dependent Care Expense Worksheet/Continual Reimbursement Form: This form will help you determine the amount of Dependent Care money you are able to deduct, and provides information on the Continual Reimbursement Program.
- Participant Account Web Access: Explanation of the online participant account system. Provides logon information for first time users, and an example of the information available online.
- Debit Card: Information on the NBS Flex Card that allows you to charge your qualified medical expenses and when it can be used.
- Claim Form: This form can be used to submit claims for reimbursement.
- <u>HIPAA Privacy Notice</u>: This notice describes the medical information practices of National Benefit Services, LLC in the administration of medical claims.

The following information can be found on our website under Forms at:

www.NBSbenefits.com

Orthodontic Expense Worksheet/Continual Reimbursement Form:

This form will help you determine Orthodontic expenses and service schedules that qualify for Cafeteria Plan spending, and provides information on Continual Reimbursement.

<u>Information on Flexible Spending Accounts:</u> IRS Publications and summary plan information

Change of Status Form: For employer notification of a change in status and benefit.

Claim Forms: For submitting eligible medical and dependent care claims for reimbursement.

Direct Deposit Request: Have your reimbursements sent directly to your checking account.

Please complete the Enrollment Form in this packet and return it to your Human Resource Department.

(A new enrollment form must be completed each year for participation in the cafeteria plan.)

125 Cafeteria Plan Enrollment Form



(Please complete this form and return it to your Human Resource Department)

| Personal | Company Name | | | | | | | | |
|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------|--|--|--|--|--|--|--|
| Information | | | | | | | | | |
| | First Name Last Name | Social Security Number - (Required) | | | | | | | |
| | | | | | | | | | |
| | Street Address | Date Of Birth - (Required) | | | | | | | |
| | | | | | | | | | |
| | City State Zip Code | Date Of Hire - (Required) | | | | | | | |
| | | | | | | | | | |
| | Email Address (Required for ACH claim payment notification) | Phone Number | | | | | | | |
| | | | | | | | | | |
| Benefit Election | If you are part of a company health insurance plan your insurance premiums will automatically be paid pre-tax by payroll deduction. You may also choose any of the following benefits to add to your pre-tax deduction: | Initial Request | | | | | | | |
| | Health Care Expenses: Please refer to the SPD for the maximum annual allowable election | New Year Request | | | | | | | |
| | Day Care Expenses: Maximum annual allowable election is \$5,000 OR \$2,500 if married and filing taxes separately | Waive Participation | | | | | | | |
| Employee Signature | I hereby authorize the appropriate payroll reductions as my contribution(s) to the Cafeteria Plan until changed by me adjusted automatically in the event of a change in the insurance premiums | in writing. I recognize that such payroll reductions shall be | | | | | | | |
| | Employee Signature | Date | | | | | | | |
| | X | | | | | | | | |
| Direct Deposit | Your Financial Institution | Checking Account Savings Account | | | | | | | |
| Request | Financial Institution Address | Account Number | | | | | | | |
| | | Routing Number | | | | | | | |
| | IMPORTANT! Please attach a voided check with this form (not a deposit slip). Only for a savings account is a deposit slip acceptable. | | | | | | | | |
| | I (We) authorize National Benefit Services, LLC to initiate credit entries and, if necessary, debit and adjustment entries for any cre adjustments made in error to my (our) account indicated above and the financial institution named above. | | | | | | | | |
| | Employee Signature | Date | | | | | | | |
| | x | | | | | | | | |
| | NBS - 418(10/07) | | | | | | | | |

National Benefit Services, LLC

P.O. Box 6980, West Jordan, UT 84084 PH (888)353-9125 Toll Free Fax (800) 478-1528

Please return to your Human Resource department

Participant Account Web Access

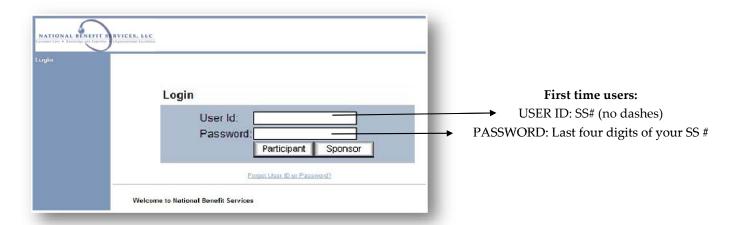


National Benefit Services, LLC provides a website for participants to access account information. This site will give you:

- Access to detailed Claim History
- Heath Reimbursement and Dependant Care account information
- Access to downloadable forms such as Claim and Change of Status Forms
- A list of what is eligible for reimbursement
- Access 24 hours a day, 7 days a week

To log on to your personal web account go to:

www.NBSbenefits.com







Health Care Expense Worksheet

(This worksheet is for estimating annual health care expenses only. To enroll, please complete an Enrollment Form)

| Instructions | 1. Enter your annual cost for each health care option 2. Add up the Total Annual Health Care Expense 3. Determine your yearly Number of Pay Periods = 4. Divide the Total Annual Expense by the number of | Weekly/52, Bi-Weekly/26, Semi-Monthly/24, Mo | - |
|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------|----------------------------|
| Medical Care | Insurance Deductibles | \$ | |
| | Co-pays | \$ | _ |
| | Routine Exams | \$ | - |
| | Prescriptions | \$ | - |
| | Lab Expenses | \$ | - |
| | Medical Equipment | \$ | - |
| | Chiropractor Visits | \$ | - |
| | Physical Therapy | \$ | - |
| | Other | \$ | _ |
| | Total Annual Medical Care Expense | \$ | - - |
| Vision Care | Eye Exams | \$ | |
| | Glasses | \$ | - |
| | Prescription Sun Glasses | \$ | - |
| | Contacts | \$ | - |
| | Contact Lens Solutions | \$ | - |
| | Insurance Deductibles/Co-pays | \$ | _ |
| | Total Annual Vision Care Expense | \$ | - - |
| Dental Care | Cleanings | \$ | |
| | X-rays | \$ | - |
| | Insurance Deductibles/Co-pays | \$ | - |
| | Fillings | \$ | - |
| | Crowns | \$ | _ |
| | Other | \$ | - - |
| | Total Annual Dental Care Expense | \$ | - |
| Orthodontics | Orthodontia | \$ | |
| | Retainers | \$ | _ |
| | Total Annual Orthodontia Care Expense | \$ | - - |
| Totals | Total Annual Health Care Expense | Number of Pay Periods | Total Pay Period Deduction |
| | \$ ÷ | = | \$ |

Dependent Care Expense Worksheet Continual Reimbursement Form



| Personal Information | Employee Name | | | Company Name | | | | | |
|----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------|-------------------|-------------------------------------|----|--|--|--|
| | Address | Social Security Number | | | | | | | |
| | | Email Ac | idress | | | | | | |
| Instructions | Your Dependent Care spending account al | lows you to save mo | ney by paying | ; predictable day | care expenses with pre-tax dollars. | _ | | | |
| | (Only expenses incurred for Day Care whi | ch make it possible f | or you to work | care eligible) | | | | | |
| | 1. Determine your per pay period electio | | expenses | | | | | | |
| | a. Enter the Total Annual Expense for b. Determine your yearly number of | | z/52 bi-weekly | v/26 semi-month | uly/24 monthly/12 | | | | |
| | c. Divide the Total Annual Amount b | y the number of Pay | Periods to cal | culate your Pay | Period Deduction | | | | |
| | [Annual Expenses may not exceed \$5,000 (M | | | | | | | | |
| | 2. For continual reimbursement please co 3. Please send the completed form to Nat | | | ient and Service | Provider sections | | | | |
| | 4. At the end of each quarter resubmit t | | | ts to continue re | imbursement | | | | |
| Pay Period | Total Annual Expense | Number of Pay Perio | ods | Pay Pe | eriod Deduction | | | | |
| Election | \$÷ | | | = \$ | | | | | |
| Continual | Expenses for dependent care may not be re | eimbursed under the | plan prior to t | the time that the | dependent care services are | | | | |
| Reimbursement | rendered. However, you may be reimburse | | | | | ıt | | | |
| | is due if those expenses are part of a contir | = | | | | | | | |
| | You may use this form to apply for continual reimbursement. No reimbursement may be paid under the continual reimbursement | | | | | | | | |
| | program for any month in which dependent care services are not rendered. It is your responsibility to advise the plan | | | | | | | | |
| | administrator of the cessation or interruption of such services. Your reimbursement will be paid each payroll period. Receipts for | | | | | | | | |
| | Dependent Care must be received by NBS on a quarterly basis. | | | | | | | | |
| | YES! Please sign me up for continual reimbursement of my Day Care expense. | | | | | | | | |
| | Your reimbursement will automatically be sent to you after each payroll period. | | | | | | | | |
| | I have reviewed the information on this request form and verify that the information listed above and attached is true and correct. | | | | | | | | |
| | I understand that if any changes regarding the continual payment occur, NBS must be notified immediately. Failure to do so could | | | | | | | | |
| | result in additional taxes being applicable for which I would be responsible. I also understand that copies of receipts for payment | | | | | | | | |
| | of these expenses must be forwarded to N | ise. | | | | | | | |
| | Employee Signature | | Date | | | | | | |
| | X | | | | | | | | |
| Service Provider | Care Provider Name | | Date range of | service (Maximum | n 1 year) | _ | | | |
| Information | | From Date To Date | | | | | | | |
| | Address | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | above person will/has incurred these expenses. | | | | | | |
| | Business ID # or Social Security # | Provider Signatur | re | | | | | | |
| | | X | | | | | | | |
| Quarterly Receipt | 1st Quarter Receipts | | | | arter Receipts | | | | |
| and Continual | Dependent Name: | | Dependent Name: | | | | | | |
| Reimbursement | Total Receipts: \$ | Total Receipts: \$ | | | | | | | |
| Extension | Please continue my continual reimbursemen 3 Months Other | Please continue my continual reimbursement for the next: ☐ 3 Months ☐ Other | | | | | | | |
| (Each quarter resubmit | 3rd Quarter Receipts | | | | arter Receipts | _ | | | |
| this form with the prior quarter's receipts for | Dependent Name: | Dependent Name: | | | | | | | |
| continued | Total Receipts: \$ | Total Receipts: \$ | | | | | | | |
| reimbursement) | Please continue my continual reimburser | DI L. C. C. | | | | | | | |
| | □ 3 Months □ Other | Please complete a new form for the new year | | | | | | | |

National Benefit Services, LLC



Flexible Spending Account (FSA) Health Care and Dependent Care Claim Form

| Personal | Employee Name | | | | | | Company Name State of Hawaii | | |
|------------------------------------|-------------------------------------------------------------------------|----------------------|-------------------------|-----------------------|----------------|-------------------------------|---------------------------------|-------------------------------------|--|
| Information | Home Address | | | | | Address Change | | | |
| | | | | | | | Yes | No | |
| | | | | | | Social | Security Numbe | r | |
| | | | | | | X | X X _ X X | _ | |
| | For Quick Claim Proces | - | | | | | | t Balance: Go To | |
| | ► Fully Complete of Attach a copy of | | | ners, bills, e | tc. | | ww | w.NBSbenefits.com Or Call | |
| | All receipts musPlease print whe | t detail each o | f the items su | | | | (801) 838 | -7324 or (888) 353-9125 | |
| | Minimum Total | | | | | | Please allow | 48 hours for claims to be processed | |
| Health Care Expenses | Date of Service Mo Day Yr | Office Visit RX D | Dental Ortho- dontia | Over the Counter V | √ision | Other services blease specify | Person Receiving Service | Amount | |
| (Please list one expense per line) | | 0 0 | 0 0 | O | О | | | · | |
| | | 0 0 | 0 0 | O | О | | | · . | |
| | | 0 0 | 0 0 | O | О | | | · | |
| | | 0 0 | 0 0 | O | О | | | · | |
| | | 0 0 | 0 0 | O | О | | | | |
| | | 0 0 | 0 0 | O | О | | | · | |
| | | 0 0 | 0 0 | O | О | | | · | |
| | | 0 0 | 0 0 | O | О | | | · | |
| | | 0 0 | 0 0 | O | О | | | · | |
| | | | | | | Total Healtl | h Care Expenses | | |
| Dependent Expenses | Date of Service | | | | | Child's Na | me Age | Amount | |
| Expenses | Mo Day Yr | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | | | | |
| | | | | | | Total Da | y Care Expenses | | |
| Employee Signature | I, the undersigned, attest that to these expenses are for valid serv | | - | - | olete and true | e. I authorize the rele | ease of any medical info | ormation to my spouse. I certify | |
| Jighalule | Employee Signature | • | | | | | Date | | |
| | X | | | | | | | | |

NBS - 402(07/08)

Please fax or mail your claim form and receipts to the following:

National Benefit Services, LLC P.O. Box 6980, West Iordan, UT 84084Mail: Salt Lake City Area Fax: (801) 355-0928 Toll Free Fax: (800) 478-1528 FAX:

Email: claims@NBSbenefits.com (PDF or TIFF files only)



Orthodontic Expense Worksheet/Continual Reimbursement Form

| D 1 | Plan Participant Name Name Name of Person Receiving Services | | | | | | | | |
|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|--------------|-----------------|----------------------------------|---------------------|------------------------------------------------|---------------------|--|
| Personal | | | | | | | | | |
| Information | Plan Participant Social Security Number | | | Danti simant Em | mlorron | | | | |
| | Pian Participani | t Social Security Num | iber | | Participant Em | pioyer | | | |
| | | | | | | | | | |
| Instructions | | e Orthodontic Expense | | | | | | | |
| | | l like continual reimbur | | | | | rsement | section | |
| | | ontic provider's informa | _ | _ | | ment | | | |
| | Please attach the Orthodontic Treatment and Financial Agreement. (Required) Send all information to National Benefit Service, LLC | | | | | | | | |
| Orthodontic | Total Treatmen | | | | Expected Insur | ance Coverage | If No | Insurance Coverage | |
| Expense and | ¢ | | | | | | | No Coverage | |
| Service Schedule | Initial payment | (If Any) | D. (. D.) | 1 | | | | | |
| | mittai payment | (II THIY) | Date Paid | _ | | | | Date Paid | |
| | s | | | | (If separate from treatment fee) | | | | |
| | Patients Month | ly Paymont | | | Beginning Date | | Evne | cted # of Months in | |
| | | | | | of Monthly Pay | | _ | ment | |
| | (Amount after expected insurance) | | | or worthly ray | incitts | Treat | inent | | |
| | Ф | First Year: 20 | | Second Ye | 20 | Third Year: | 20 | | |
| | T | | | | ear: <u>20</u> | | <u> 20 </u> | | |
| | January | \$ | | \$ | | \$ | | | |
| | February | \$ | | \$ | \$ | | | | |
| | March | \$ | | \$ | <u> </u> | | | | |
| | April | \$ | | \$ | \$ | | | | |
| | May | \$ | | \$ | <u> </u> | | | | |
| | June | \$ | | \$ | | | | | |
| | July | \$ | | \$ | | \$ | | | |
| | August | \$ | | \$ | | \$ | | | |
| | September | \$ | | \$ | | \$ | | | |
| | October | \$ | | \$ | | \$ | | | |
| | November | · \$ | | \$ | | \$ | | | |
| | December | \$ | | \$ | | \$ | | | |
| Continual | Expenses for or | rthodontia may not be r | eimbursed un | der the plan i | prior to the time t | hat the orthodontia | care serv | rices are rendered | |
| Reimbursement | - | • | | | | | | | |
| remi disement | However, you may be reimbursed under the plan after the services are rendered and prior to the time that the payment is due if those expenses are part of a continual reimbursement request. | | | | | | | | |
| | You may use this form to apply for continual reimbursement. No reimbursement may be paid under the continual reimbursement | | | | | | | | |
| | program for any month in which orthodontia services are not rendered. It is your responsibility to advise the plan administrator of the | | | | | | | | |
| | cessation or interruption of such services. | | | | | | | | |
| | YES! Please sign me up for continual reimbursement of my orthodontia expense. | | | | | | | | |
| | Your reimbursement will automatically be sent to you each month following NBS receipt of payroll withholdings. | | | | | | | | |
| | | | | | | | | | |
| | I have reviewed the information on this request form and verify that the information listed above and attached is true and correct. I understand that if any changes regarding the continual payment occur, the company must be notified immediately. Failure to do so | | | | | | | | |
| | could result in additional taxes being applicable for which I would be responsible. I also understand that copies of receipts for payment | | | | | | | | |
| | of these expenses must be forwarded to National Benefit Services, LLC. | | | | | | | | |
| | Employee Signature | | | | Date | | | | |
| | X | | | | | | | | |
| Combon 11. | | | | | Outher Leading D | 1 NT 1 | | | |
| Service Provider | Orthodontist N | ame | | | Orthodontist P | none Number | | | |
| | I the undersigned hereby contify that the above nations will had in record the consumer | | | | | | | | |
| | I, the undersigned, hereby certify that the above patient will/has incurred these expenses. Business ID# Orthodontist Signature | | | | | | | | |
| | business ID# | | | | itist Signature | | | | |
| | X X | | | | | | | | |

NBS Prepaid Visa Card



The Smart Way to Pay for the Things You Need

The NBS Flex Card®

As part of your cafeteria program, you can receive your own NBS Flex Card that makes using your flex dollars easier than ever. As long as the merchant or service provider accepts Visa credit cards, there's no need to pay cash up front and then wait for reimbursement.

Here's how it works ...

- 1. Enroll in the cafeteria benefit program and select an annual contribution amount.
- 2. Pre-tax funds are loaded into your account via payroll deduction.
- 3. You receive your NBS Flex Card in the mail, and can use it immediately for qualified expenses. Funds are deducted directly from your flex account. Purchases that exceed the available funds are declined, and you'll have to use another form of payment and submit a claim for reimbursement.
- 4. The NBS Flex Card is a debit card but similar to a credit card in that you always select "Credit" and sign for purchases. Your card does not require a PIN and you cannot withdraw cash. If the merchant or service provider does not accept Visa credit cards, you'll need to use another form of payment and submit a claim for reimbursement.
- 5. Use your card at doctors offices, hospitals, dentist offices, optical centers, pharmacies and other heath providers. Your card can also be used for Over-the-Counter eligible expenses at approved stores listed on this document. Purchases made at these stores will automatically be adjudicated. You will <u>not</u> be required to submit receipts for purchases made at these stores! Just swipe your card to pay for eligible items and then provide another tender for non-eligible purchases.

Sign up for a flexible spending program today, and keep those hard earned dollars in your wallet. Contact your Human Resource Department for more information.

Please note: Debit cards will be ordered after all plan setup and enrollment materials are received by NBS. Please allow up to 30 business days for card processing and mailing time. Your card packet will arrive with two debit cards.

*** Although you won't be required to submit receipts for purchases at approved stores you are required to keep all receipts for purchases. You may be required to submit receipts for adjudication on transactions made on the card. Any use of the card for ineligible purchases will require you to refund money back to the plan.

ACME Albertson's A&P Bigg's Brookshire's Buehler Carrs Costco Cubs CVS/Caremark Dan's Dick's Dierbergs Discount Drug Mart Dominick's Farm Fresh Food Basics Genuardi's Giant Eagle Giant Food Giant Food Stores Hannaford Hams Teeter, Inc. Harmon's H-F-B Hen House Hombachers Hy-Vee Drug Hy-Vee Food **Iewel**

Kerr Drug

Kroger/Smith's

Lin's Long's Drug Lucky Macey's Meijer OSCO Pak'n Save **Pavilions** Price Chopper Randalls Rosauers Roundy's Safeway Sam's Club Sav-A-Center Shaws Shop & Save ShopKo Stores Shoppers Star Market Stop & Shop Super 1 SuperFresh Sunflower Sweetbay Target Tom Thumb Tops Markets Vons Waldbaum's Wal-Mart Stores

Wegmans

Direct Deposit Request Form



(Please complete this form and return it to National Benefit Services, LLC)

| Personal | Company Name | | | | | |
|--------------------|-------------------------------------------------------------------------------------------------|---------------------------------------|--|--|--|--|
| Information | | | | | | |
| | First Name Last Name | Social Security Number | | | | |
| | | | | | | |
| | Street Address | Has your address changed? | | | | |
| | | | | | | |
| | City State Zip Code | Yes No | | | | |
| | | | | | | |
| | Email Address (for claim payment notification) | | | | | |
| | <u> </u> | | | | | |
| Direct | Your Financial Institution | Checking Account | | | | |
| Deposit Request | | Savings Account | | | | |
| nequest | Financial Institution Address | Account Number | | | | |
| | | Routing Number | | | | |
| | IMPORTANT! Please attach a voided check with this form (not a deposit slip). Only for a savings | account is a deposit slip acceptable. | | | | |
| | stment entries for any credit entries and e. | | | | | |
| | Employee Signature X | Date | | | | |
| Voided Check | Attach a blank voided check here | | | | | |
| | | | | | | |

NBS - 418(10/07)

National Benefit Services, LLC

P.O. Box 6980, West Jordan, UT 84084 PH (888)353-9125 Toll Free Fax (800) 478-1528

Please return to National Benefit Services, LLC

HIPAA Privacy Notice

Effective Date: 1 April 2006

This Notice Describes How Medical Information About You as a Participant in the Cafeteria Plan (the "Plan") May Be Used and Disclosed and How You Can Get Access To This Information. Please Review It Carefully.

This notice describes the medical information practices of National Benefit Services, LLC in the administration of the Cafeteria or HRA Plan medical claims.

Our Pledge Regarding Medical Information

We understand that medical information about you and your health is personal. We are committed to protecting medical information about you. We create a record of the health care claims reimbursed under the Plan for plan administration purposes. This notice applies to all of the medical records provided to you by us that we maintain. Your personal doctor or health care provider may have different policies or notices regarding the doctor's use and disclosure of your medical information created in the doctor's office or clinic.

This notice will tell you about the ways in which we may use and disclose medical information about you. It also describes our obligations and your rights regarding the use and disclosure of medical information.

We are required by law to:

- make sure that medical information that identifies you is kept private;
- give you this notice of our legal duties and privacy practices with respect to medical information about you; and
- follow the terms of the notice that is currently in effect.

Your Rights Regarding Medical Information About You

You have the following rights regarding medical information we maintain about you:

Right to Inspect and Copy

You have the right to inspect and copy medical information that may be used to make decisions about your Plan benefits. To inspect and copy medical information that may be used to make decisions about you, you must submit your request in writing. If you request a copy of the information, we may charge a fee for the costs of copying, mailing or other supplies associated with your request.

We may deny your request to inspect and copy in certain very limited circumstances. If you are denied access to medical information, you may request in writing that the denial be reviewed.

Right to an Accounting of Disclosures

You have the right to request an "accounting of disclosures" where such disclosure was made for any purpose other than treatment, payment, or health care operations.

To request this list or accounting of disclosures, you must submit your request in writing. Your request must state a time period which may not be longer than six years and may not include dates before April 2003. Your request should indicate in what form you want the list (for example, paper or electronic). The first list you request within a 12 month period will be free of charge. For additional lists, we may charge you for the costs of providing the list. We will notify you of the cost involved and you may choose to withdraw or modify your request at that time before any costs are incurred.

Right to Request Restrictions

You have the right to request a restriction or limitation on the medical information we use or disclose about you for treatment, payment or health care operations. You also have the right to request a limit on the medical information we disclose about you to someone who is involved in your care or the payment for your care, like a family member or friend. For example, you could ask that we not use or disclose information about a surgery you had.

To request restrictions, you must make your request in writing. In your request, you must tell us (1) what information you want to limit; (2) whether you want to limit our use, disclosure or both; and (3) to whom you want the limits to apply, for example, disclosures to your spouse.

HIPAA privacy laws do not require compliance with your request.

Right to Request Confidential Communications

You have the right to request that we communicate with you about medical matters in a certain way or at a certain location. For example, you can ask that we only contact you at work or by mail.

To request confidential communications, you must make a written request. We will not ask you the reason for your request. We will accommodate all reasonable requests. Your request must specify how or where you wish to be contacted.

Right to a Paper Copy of This Notice

You have the right to a paper copy of this notice. You may ask us to give you a copy of this notice at any time. Even if you have agreed to receive this notice electronically, you are still entitled to a paper copy of this notice. You may obtain a paper copy of this notice upon written request. You may obtain a copy of this notice at our website: www.NBSbenefits.com

Changes to This Notice

We reserve the right to change this notice. We reserve the right to make the revised or changed notice effective for medical information we already have about you as well as any information we receive in the future. We will post a copy of the current notice on the NBS website. The notice will contain on the first page the effective date.

Complaints

If you believe your privacy rights have been violated, you may file a complaint with National Benefit Services, LLC or with the Secretary of the Office for Civil Rights of the U.S. Department of Health and Human Services. All complaints must be submitted in writing. You will not be penalized for filing a complaint.

Other Uses of Medical Information

Other uses and disclosures of medical information not covered by this notice or the laws that apply to us will be made only with your written permission. If you provide us permission to use or disclose medical information about you, you may revoke that permission, in writing, at any time. If you revoke your permission, we will no longer use or disclose medical information about you for the reasons covered by your written authorization. You understand that we are unable to take back any disclosures we have already made with your permission, and that we are required to retain our records of the services that we provided to you.

Written Requests and Complaints

Send all written requests and complaints to:

National Benefit Services, LLC Attn: Privacy Officer P.O. Box 6980 West Jordan, Utah 84084